



Specific terms and conditions of contract

The contract shall be drawn up based on the information included in the bill attached as a document to the request. Accordingly, this contract shall be applicable to the Point of Supply and the name of the title holder thereof that appears on the aforementioned attached bill. In any event, the Point of Supply must have an existing electricity supply.

Likewise, the technical terms and conditions of the contract shall be the same as those that appear on the customer's aforementioned bill, unless the contract application is for a product that requires different technical conditions to those currently in force, in which case, EnergiaXXI shall carry out the relevant technical changes and charge the customer for the amount established by the Distribution Company. EnergiaXXI shall not contact the customer in order to process the application if the technical changes are the result of power adjustments or access tariff changes due to Time Restriction changes and shall process the requested contract. However, EnergiaXXI may contact the customer to ask for additional documentation to be submitted in order to complete the contract process if necessary.

If the product selected by the customer is not compatible with the technical conditions of the supply, the contract for the requested product shall not be processed. In this case, EnergiaXXI will contact the customer to recommend alternative options.